Fight Fraud with Identity Verification

Text + Video + Secure Document Collection

Reduce fraud and imposter scams with advanced remote identity verification using One-Time Passcode (OTP) via Text, Video Verification, and Secure Document Collection.

MyCFI: Your one-time password is 0468. Enjoy safe banking.

⚠ Verification Failed

The Fraud Prevention Suite

What's Included

- ☑ OTP (One-Time Passcode via Text)
- ☑ Secure Document Collection
- ☑ Real-Time Photo ID Verification
- ☑ Video Verify
- ☑ Remote Video Check Deposit

An additional fee is applicable for integrations and add-ons;

Integrations and Add Ons Availabe

➕ **Core Systems**

Symitar®   fiserv.   corelation®

➕ **E-Sign Systems**

DocuSign   IMM/eSign

➕ **Risk Management Platform**

effectiv

Trust. Convenience. Safe.

One-Time Passcode via Text

300% faster verification versus Out-of-Wallet Questions

Eliminates number spoofing scams by sending unique, time-sensitive code via Text to the registered mobile device, which must be verified for two-factor authentication (2FA).

Real-Time Photo ID Verification

Complete identity checks remotely **within seconds**

Enable members to simply click a picture of the front and back of their government-issued Photo ID and upload it for real-time verification against a national database.

Video Verify

Zero Fraud, with speed & convenience

Transition to a video call from any channel with a single-click anytime you need visual verification. Record & store these videos for security, audit, and compliance.

Knowledge-Based Authentication

Enhance security, with convenience

Verify a user's identity with KBA by asking questions only a legitimate user would know the answers to, such as personal or account-related information.

Remote Video Check Deposit

79% of users rated mobile deposits as "critical" or "important"

Securely enable check deposits via Video, regardless of the amount being deposited — anytime, anywhere — to provide quick, convenient, and easy transactions.

Secure Document Collection

95% faster document collection via Text Messaging

Collect and share sensitive documents quickly and securely via Text or Chat with embedded secure links and E-Sign integrations —anytime, anywhere.

Text Campaigns

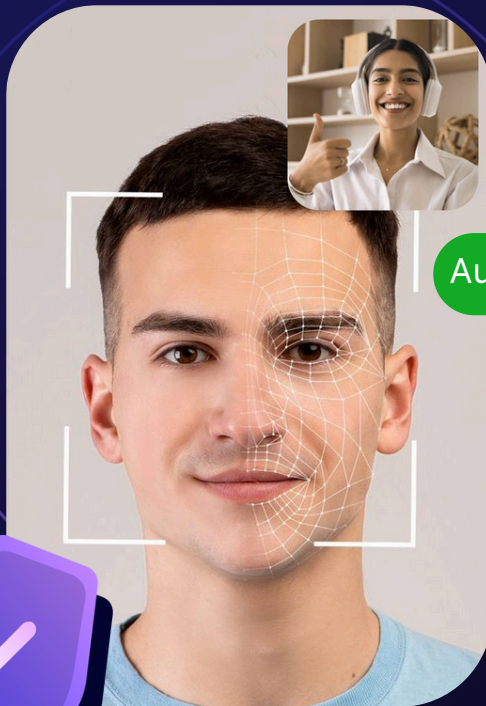**Educate Proactively**, Alert Instantly in case of a fraud incident

Educate members through 1:Many Text campaigns. Quickly manage fraud incidents by sending out fraud alerts & notifications via Texting to protect members in real-time.

ZERO
Fraud Rate

Authenticated

Quick Implementation

Start using Eltropy to prevent and manage fraud and imposter scams with Text and Video Banking while providing a stellar member experience.

Get Started Today

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